

WhatsApp Group Etiquette

- **Always keep to the purpose of the group, don't share irrelevant messages about other topics; all posts to the chat room must relate specifically to pickleball and, preferably, to the specific rating group to which a member belongs**
- For the sake of your significant others if not your own personal sanity, consider choosing "Mute Notifications" in your WhatsApp settings - you will still receive all the messages, but your phone won't buzz or make a noise for every one of them.
- Don't spam the group. Tasteful joke is fine but do not share chain memes (i.e., asking members to re-post articles), advertisements or deals.
- Don't be offended if others leave.
- Do politely excuse yourself before you leave a group.
- Keep your messages short, to the point and that don't require a lengthy reply; use the chat groups for quick updates.
- If you really need more info - that's what emails and phone calls are for.
- Post your message in one single chunk of text, don't post every word or sentence in a new message.
- Try not to have long one-on-one conversations in the group - switch to private messages.
- Do not post in any group between 22:00 and 07:00 unless it is an emergency. By emergency, we mean the "fire, floods, and broken bones" type of emergency
- If a message asks for a positive response like an RSVP, don't reply in the negative. Only say if you can attend. Don't double RSVP if a second call to action is sent out for the same event.
- If someone asks a question and you don't know the answer don't respond with "I don't know". Just wait for someone who knows the answer to reply.
- Please don't send in a hundred "thank you" messages. If you feel gratitude towards someone – tell them in a private message or use the emoji response which is more effective.
- If someone asks a question of a personal nature (like asking for advice) don't respond if someone else has already answered, or else respond to the person directly in a private message.

- Never EVER use a group to berate someone else or air grievances. If you have an issue, address it one on one with the relevant person.
- Don't send data-insensitive messages - no one wants their last 3GB of data used up on uninvited memes.
- **If you are not sure, ask yourself these three questions before you post in a WhatsApp chat room:**
 - **Is this relevant to this group?**
 - **Is this necessary?**
 - **Is this a good time to post this message?**